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LYDENBURG
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LANGUAGE POLICY PROPOSAL
BARKO FINANCIAL SERVICES (PTY) LTD
99/022139/07
Registration No: NCRCP 1764

NO.	DOCUMENTS	LANGUAGES PROPOSED	IMPLEMENTATION DATE
1.	Pre-agreement statement and Quotation (Annexure "A")	English, Zulu and Sepedi	01/01/2012
2.	Credit agreement (Annexure "B")	English, Zulu and Sepedi	01/01/2012
3.	Loan Application (Annexure "C")	English, Zulu and Sepedi	01/01/2012
3.	Enforcement notices (including the notice in terms of section 129) (Annexure "D")	English, Zulu and Sepedi	01/01/2012
4.	Marketing and advertising (Annexure "E")	English	Already implemented
5.	Call centre and branch staff [Call centre number 0807773777]	English, North Sotho, Zulu, Sepedi	Already implemented
6.	Any other related area not mentioned above:		
(i)	Internet www.barko.co.za	English	Already implemented
(ii)	Branch Servicing	English Standard Province/ region – all 11 official languages applicable to that province/region.	Already implemented

FULL NAME(S): JACOBUS IGNATIUS DE WET

SIGNED:

09/03/2011

Date